

ITEM 7E

Coachella Valley Association of Governments
Executive Committee
December 2, 2024



STAFF REPORT

Subject: CV Housing First’s Quarterly Report for Third Quarter of 2024

Contact: Candice Graff, Management Analyst II (cgraff@cvaq.org)

Recommendation: Receive and file the quarterly report for the CV Housing First program, representing clients served in the third quarter of 2024

Homelessness Committee: Concurred (Meeting of November 20th)

Background: CVAG is in its fourth year of operating the CV Housing First program with staff. The program is focused on the CV 175, a by-name list of chronically homeless individuals residing in desert cities that have frequent contacts with law enforcement and who are likely to be shelter resistant or who have already fallen out of housing. The list was developed in partnership with CVAG’s member jurisdictions and local law enforcement. It is also maintained in partnership with those agencies. Similar to previous years, CVAG staff has been meeting with the local police departments, code enforcement and other partners to identify who needs to remain on the list and who may not need to be on the list, either because they are being helped by other programs or because they have left the Coachella Valley. During these meetings, CVAG was able to confirm that one individual had resolved her own homelessness by leaving the state to live with family, one individual was successfully enrolled in drug court, and another was still incarcerated after working with the CV Housing First team to resolve his legal issues in 2023.

CVAG staff has committed to adjusting CV Housing First programming based on the data and based on available funding. Updates on the program’s metrics are provided quarterly. The CV Housing First team uses two primary methods to get clients to housing solutions: rapid resolution and crisis stabilization units, which are residential units, apartments and hotel rooms that CVAG rents to case manage CV Housing First clients. CVAG staff will continue to provide quarterly reports as it provides services in 2024.

CV Housing First Clients – By the Numbers through September 30, 2024

| CV 200 as of 9/30/2024 | Q1 | Q2 | Q3 | Q4 | TOTAL |
|--|----|----|----|----|-------|
| Clients housed in Crisis Stabilization Units (CSH) | 46 | 38 | 37 | | 121 |
| Clients being helped through Rapid Resolution (RR) | 0 | 0 | 1 | | 1 |

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|--|-----------|-----------|-----------|--|-----------|
| Clients returned to the street (failures) | 11 | 17 | 13 | | 41 |
| Clients moved into permanent housing from CSH (successes) | 15 | 11 | 8 | | 34 |
| Clients moved into permanent housing through RR (successes) | 0 | 0 | 1 | | 1 |
| Clients moved into permanent housing through Outreach (successes)* | 0 | 0 | 4 | | 4 |
| TOTAL HOUSED FROM LIST OF 175 | 15 | 11 | 13 | | 39 |

| NON CV 200 Clients as of 9/30/2024 | Q1 | Q2 | Q3 | Q4 | TOTAL |
|---|-----------|-----------|-----------|-----------|--------------|
| Households Housed in CSH Units | 0 | 0 | 3 | | 3 |
| Households being helped through RR | 0 | 0 | 0 | | 0 |

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|--|---|---|---|--|---|
| Households returned to the street (failures) | 0 | 0 | 2 | | 2 |
|--|---|---|---|--|---|

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|---|----------|----------|----------|--|----------|
| Households moved into permanent housing from CSH (successes) | 0 | 0 | 1 | | 1 |
| Households moved into permanent housing from RR (successes) * | 0 | 0 | 0 | | 0 |
| TOTAL HOUSEHOLDS HOUSED | 0 | 0 | 1 | | 1 |
| TOTAL INDIVIDUALS HOUSED | 0 | 0 | 1 | | 1 |

The client list started as the CV 200 list. Over the summer, CVAG began winding down services in the City of Desert Hot Springs, which is opting out of the program due to the funding being redirected to The Hub shelter program. As noted in a separate staff report, staff is recommending the list be reset as the CV 200 in 2025.

The data is divided by CV 175 clients – the by-name list of chronically homeless individuals that CVAG maintains in partnership with law enforcement and code enforcement – and non-CV 200 clients. There were three non-CV 200 homeless individuals clients that entered the CV Housing First program this quarter, and one was permanently housed. CVAG staff has set a goal of permanently housing 65 individuals this calendar year.

The total number of clients housed or returning to the streets is less than the total helped each quarter, as the grand total includes clients who may remain in their units at the end of the quarter. CVAG continues to refine its data metrics in order to be transparent about how many and how quickly individuals are housed. CVAG also tracks clients who are being permanently housed by the CV Housing First program via outreach efforts, and not case management based in the crisis stabilization units.

CVAG staff also tracks how long individuals are staying in the program before being housed or returning to the street. The goal is to exit clients within 90 days to permanent housing solutions. Over the past three years, it is not uncommon for the length of stay to exceed 100 days.

For the third quarter, the CV 175 clients who successfully exited the program into permanent housing stayed in a crisis stabilization unit on average for **40 days**. Those CV 200 clients who exited the program unsuccessfully stayed on average **39 days**. This is a notably shorter turnaround than recent quarters have shown. In many cases, clients were being case managed prior to entering a unit, which shortened the turnaround in the CV Housing First's CSH units.

Fiscal Analysis: The CV Housing First program, including the staffing and CV 175 program, is incorporated into the CV Housing First budget, which has been funded by contributions from cities and Riverside County grants.